

# MORAVIAN COLLEGE

Course: MGMT 253: Human Resource Management

Spring 2010

**Time/Day:** T/R: 10:20am - 11:30am **Location:** Comenius Hall, 201

Instructor: Katie P. Desiderio, Ph.D. E-mail: kdesiderio@moravian.edu
Office: Comenius Hall 205B

**Hours**: M, T, W & R 2:30-3:30pm & by appointment

**Phone**: 610.861.1376 (o) \* 570.239.4084 (c)

**Required Text**: Bohlander, G. & Snell, S. (2010). *Managing Human Resources*, (15<sup>th</sup> ed.). South-Western, Cengage Learning. ISBN-10: 0-324-59331-7

**Course Description**: This course was designed to analyze human resource decisions regarding employee motivation, recruitment and selection, performance evaluation, training and development, compensation and benefit plans, and intraorganizational communication. Special emphasis is placed on case studies to develop problem-solving and decision-making abilities; operational practices; relevant behavioral-science theories; public policy and institutional constraints on effective use of human resources. *Prerequisite: Management 223* 

#### **Student Learning Objectives:**

- Understand the basic concepts of HR and the challenges faced by today's HR Managers
- Understand how global socio-economic and technological forces are changing HR
- Understand the role of HR and how it relates to the operational and strategic management process
- Identify and critically assess the managerial perspectives and skills necessary in addressing HR situations and/or opportunities
- Job Analysis develop and evaluate a resume and cover letter
- Understand organizational change and a basic process for managing change
- Understand and explain the main features of employment discrimination laws
- Understand the basic factors in determining pay rates
- Describe the training process and the criteria to evaluate instructors
- Describe the MBTI framework and list the strengths and weakness of your type
- Integrate technology, media and interpersonal competencies to effectively communicate a message to the class
- Improve written expression and communication through the use of formal and informal writing as tools for learning
- Enhance presentation and teamwork skills
- Identify, define and apply the correct HRM models, concepts, and processes to "real world" buzz
- Explore a service learning endeavor, using an HRM lens, to enhance knowledge and understanding in a real-world, applied learning environment.



**Course Procedures:** Learning is most effective when the students are *actively* involved and responsible for the experience. The major approach to gaining mastery in HRM will be individual study, reflection, and teamwork combined with class discussions and sharing of ideas, projects, and reports. This is your class—your learning experience. Make the most of it by:

- 1. Reading all assignments prior to class
- 2. Coming to class prepared with the required text
- 3. Utilizing the online tools available to you
- 4. Being alert to current HRM news
- 5. Attending and participating in class seminars and discussions
- 6. Completing the exercises which involve opinion generation, analysis, observation, and library research
- 7. Fully participating in a service learning endeavor
- 8. Completing the two examinations
- 9. Maintaining and sharing your *HRM Buzz with Dr D*. each week
- 10. Participating fully in the cooperative "learning" adventure

Mission Relevance: The course will help students to understand and apply human resource management as a business practitioner. Examples of current HRM issues will be reviewed as a basis for learning how excellent companies employ the strategies taught. Examining the social, ethical, and economic aspects of HR will help the student to integrate an ethical perspective to HRM. An awareness of the dynamic environment of the global economy will better prepare the student for a successful career in business.

Course Activities to Meet Objectives: The student will read the text and understand the material presented through class lectures, exams, guest speakers, exercises, asking questions, and a service learning endeavor. In order to fully meet the course objectives, you must be present in class!

Attendance: Students demonstrate their responsibility in the regularity and punctuality of their attendance. Please plan to arrive on time and remain the entire class period. Leaving class at the break will constitute an absence. As part of this policy, 3 days tardy constitutes 1 absence. Absences due to illness or other reasonable causes may entitle the student to make up missed work if communicated to course facilitator. Absences beyond 3 *for exceptional reasons* may be excused only upon presentation of a letter from a physician or other acceptable documentation. If the number of absences exceeds 3, the student's grade will be lowered by one letter. If the absences exceed 6 in a semester, the student will be issued an "F" for the course. YOU are responsible for all information, assignments, revisions, announcements, and etcetera. Arrange for a few peers that you can rely on to assist you in the case of your absence.

#### Attendance is Mandatory @

**Grading**: You will have the opportunity to demonstrate your learning through scheduled examinations, active participation, exercises, and projects. Students will be assessed both qualitatively and quantitatively in this class. **Excessive absences will lower your final grade evaluation**. In addition, expect a penalty of one half a letter grade per day for late assignments.

Exam 1	20%
Exam 2	20%
Exercises, Activities, Blackboard	20%
Energy, Ideas, & Involvement in class	20%
Service Learning Endeavor	20%
	100



#### **Grading Schedule:**

Grades will be determined as follows:

Superior Achievement	A (4.0)	93-100	Attention Students!
Great Performance	A- (3.67)	90-92.9	
Very Good Work	B+ (3.33)	86-89.9	* You are responsible for your grades and are
Good Work	B (3.0)	80-85.9	encouraged to question every aspect of your
Above Average	C+ (2.33)	76-79.9	grade and/or performance throughout the
Average Performance	C (2.0)	70-75.9	course of the semester.
Below Average	D (1.0)	60-69.9	course of the semester.
Failure	F (0.0)	59.9 & below	

**Definition of Assignments:** Your work is a reflection of your commitment to this learning adventure and you are all capable of great things! Take pride in your work, but most of all take the time to have fun and enjoy the ride. All exercises must be typed, proofread, and delivered on or before the due date. Delivery may be posted to the designated forum on blackboard or via email attachment as a Word document. *Please use a left justified header with your name, exercise name, course #, and date unless otherwise specified.* 

- ♦ Exercises: In an effort to enhance your understanding of the components included in HRM, be prepared to use writing to explore your reactions to both contemplated and learned materials. You will be reacting to scenarios, case studies, as well as to peer-work. You will use writing to explore your thinking, feeling, and learning. These informal, exercises will also serve as formative assessments (identifying the areas that you and I can take action on to improve both instruction and learning) for our class. You will be required to sign up for your free social networking account with HRM Today at <a href="http://hrmtoday.com/">http://hrmtoday.com/</a>.
- ♦ <u>HRM Buzz with Dr D.</u>: As a value-add to build on our class discussions, you will contribute to our learning environment by sharing interesting, effective, ineffective, and stimulating "buzz" pertaining to HRM. Each week, you will share personal and professional reactions to your findings as well as those discussed in class. Your goal is to watch the news, listen to the radio, read relevant journals and/or magazines, and surf the web for the latest and greatest HRM buzz. Hint: set a Google alert for HRM buzzwords!
  - o Record a thought-provoking question on each *piece of buzz* you share using progressive critical examination as your learning increases. Start a folder (that will be reviewed at varying points of the semester) containing all of the articles and findings shared each week. **Please bring to each class for discussion.**
- ♦ Exams: The non-cumulative, in-class, session-long, electronic examinations are a combination of multiple-choice (specific terminology recognition, knowledge, and application) and essay (application, analysis, and synthesis). Test questions will be derived from the text and lectures. Tests are intended to ensure that students have grasped the fundamentals of HRM and are ready to build on that knowledge. Thus, you need to be present in class to benefit from the knowledge shared both from lectures and from your peers! Some of the richest discussions will be those shared among classmates; your discussions to the class as a whole are encouraged.



- <u>Service Learning Endeavor</u>: In order to holistically develop your skills as a student learner and aspiring professional, it is imperative that your experiences extend beyond the classroom.
  - o <u>Task.</u> The service-learning endeavor involves having student(s) choose a local organization, from the list of community partners provided, to work with from January through April 2010 in partial fulfillment of this course. Each student is responsible for completing 20 hours of service (equating to just about 2 hours per week) at the *one* organization chosen to work with over the course of the semester. In an effort to fully enhance your experience, a **minimum of 10 visits** must be logged over the course of the semester and you may not do all of your time in just a few visits. Please be certain you can work with your chosen organization for the *entire semester* as changing companies is not permitted.
  - O <u>Role and audience</u>. Based on our learnings in class, students will be asked to explore HRM concepts in action in this real-world applied learning experience. The approved site will be an environment that enhances your knowledge while developing critical thinking skills that will drive the creation of a comprehensive, electronic HRM service-learning journal.
  - o <u>Format of Journal Entries.</u> A one page typed journal entry is required for each visit (minimum of 10 visits). You will explore themes, alternative approaches, and perspectives. Be prepared to write, evaluate, give and receive peer and instructor feedback and then discuss the changes prior to final composition of an end of semester reflection paper. In fact, our goal is to create an independent, peer-supported learning environment for sharing struggles and insights, heights and depths, and learning through our mutual adventure. Please be prepared to formally present your experience(s) over the course of the semester.
  - <u>Expectations about the Process</u>. Did you know that learning is a process? "If the process is sound, the product will take care of itself" (W. Zinsser). The final paper will be a reflective piece that communicates your exploration of service using an HRM lens. Using resources such as the required text, class lectures, articles shared by peers, observations, and/or interviews, this paper will be no less than 15 typed pages in length, double-spaced with 1 inch margins, 12-point Times New Roman font, with a cover page, executive summary, table of contents, references, and appendices containing your typed journal entries (minimum 10 entries). The paper shall be well written, and professionally developed as if you were going to present the document to your boss.
  - O Criteria for Evaluation. The final product will be graded holistically with a single letter grade, as per the grading schedule listed in this syllabus. An 'A' final paper meets all the criteria for this assignment. The writer will show an understanding of the key concepts learned in this class by synthesizing what has been learned in class with the service-learning endeavor. The final paper will be organized, well-written, fully developed and will be free of ambiguity, grammatical and mechanical errors. The final presentation will be a professional communication to the class of your semester long experience. Both the final paper and presentation will be submitted to the professor electronically on or before the designated due date.

The service-learning endeavor is the culmination of your learning, thinking, problem solving, and executions. The experience *should be* exciting, frustrating, fun, difficult, and an excellent learning adventure.

<sup>\*\*</sup>The service-learning endeavor is a perfect candidate for inclusion in your learning portfolio.



Assessments: In addition to summative assessment tools, (exams, exercises, which include blackboard assignments, completed projects, and completed presentations) we also will be engaging in formative assessment techniques (identifying the areas that you and I can take action on to improve both instruction and learning). *Together*, you and I will share responsibility for creating and maintaining a supportive, exciting learning environment in our classroom! The service learning endeavor, discussions, exercises, and presentations are opportunities for you to enhance your conceptual and practical skills. They are also opportunities to develop and enhance your written and oral communication skills. You will participate in workshops and peergroup meetings to evaluate and revise assignments and develop strategy. Both the exercises and the service learning will require out-of-class meetings.

Please use a word processor program for all assignments and keep your personal copy on file. All members of this class should have a personal copy of all individual and team-based assignments for their portfolio.

#### **Resources:**

1. Library Materials include (but are not limited to):

Harvard Management Update	Journal of Human Resources
Journal of managerial issues	Journal of ethics
Journal of Behavioral Studies in Business	Wall Street Journal
Journal of behavioral and applied management	New York Times
Journal of business and management	Journal of business ethics
Journal of gender, race and justice	Journal of compensation and benefits
Journal of business and psychology	Journal of conflict resolution
Journal of Business Issues	Journal of business systems, governance and ethics

- Most of the listed journals are not available in hard copy in the Reeves Library but are available on-line or through inter-library loan. The Reeves Library Web site can be accessed at <a href="http://home.moravian.edu/public/reeves/">http://home.moravian.edu/public/reeves/</a>. EbscoHost and Lexis-Nexis are excellent resources and bibliographic instruction is available upon request.
- 2. WEB Materials: Resources are included in each chapter of your textbook as well as additional resources, such as crossword puzzles and a glossary of terms, on the text web site. The URL for our text is: <a href="https://www.cengage.com/management/bohlander">www.cengage.com/management/bohlander</a> (Hint: bookmark address)
- 3. The MORAVIAN COLLEGE WRITING CENTER is an excellent resource. The Writing Center is located on the 2<sup>nd</sup> floor of Zinzendorf and the phone number is 610.861.1592. Become a regular visitor to the writing center, as it is a great tool readily available to you!
- 4. The MORAVIAN OFFICE OF LEARNING SERVICES is another great resource available to ALL students; the center exists so that any student (not just those who are struggling) can work with a learning support professional in order to improve his/her academic performance. A series of support workshops that focus on many academic skills and strategies useful for students at any stage in their academic career are offered. This office also supports students who wish to request accommodations in this class for a documented disability. Please reach out to Mr. Joseph Kempfer at 610.861.1510 or stop by the office at 1307 Main St.



5. I am one of your resources so please contact me at any time to arrange a personal or telephone conference. Please see me as soon as possible if you are having any difficulties!

Middle States Association of Colleges and Secondary Schools Accreditation: The Middle States Commission on Higher Education accredits Moravian College based on an evaluation of the school as a whole rather than on just one program; this designation acknowledges our commitment to educational excellence.

**Statement on Academic Integrity:** Moravian College exists to educate our students. Since Moravian is a community whose purpose is the pursuit of knowledge and holistic development, the entire campus is committed to the principles of academic integrity and honesty.

In our class, academic integrity is the responsibility of everyone – students and teacher. We are responsible for honest effort in the pursuit of knowledge. In taking this class you are responsible for attending class, being alert in class, completing all assignments to the best of your ability, contributing to a nurturing learning environment both in and out of class, and researching and studying with the spirit of discovery and competence building. I am your resource person in this endeavor and I am always willing to work with you.

**Classroom Ethics:** We are all expected to respect the learning environment of others; supportive, constructive comments are encouraged and humor is welcome. Harassment, cheating<sup>1</sup>, plagiarism<sup>2</sup>, and other similar behaviors will not be tolerated. Anyone who engages in such behavior may be removed from the class and earn a grade of 0 for the course.

Cellular Phone and Pager Policy: To provide an optimum environment for learning, all cellular phones and pagers must be kept on silent alert (vibration or visible flash) while in the classroom. Any calls must be answered outside the classroom. Please refrain from text messaging, checking email or searching the web during class time. Additionally, cell phones are to be off your desks while taking exams.

**Inclement Weather Policy:** In hazardous weather conditions, the College may be closed and classes cancelled, or the college may opt to run on a two-hour delayed schedule (see below). The decision to close or delay the opening of classes will be announced on the inclement weather hotline, 610 625-7995, and will be communicated on the following radio and TV stations: WLEV-FM 100.7, WAEB-FM 104.1, WAEB-AM 790, WCTO-FM 96.1, WRFY-FM 102.5, WBYN-FM 107.5, WODE-AM 99.9, WWYY-FM 107.1, WKFB-FM 107.5, WSBG-FM 93.5, WZZO-FM 95.1, and WFMZ-TV (Channel 69).

These closings or delays will also appear at the top of the login page on the College's internet portal AMOS (amos.moravian.edu) as well as the College's website (<a href="www.moravian.edu">www.moravian.edu</a>). College-wide cancellations *after the start of the class day* will be announced on the public-address system of the HUB, the campus e-mail system, the radio and TV

<sup>&</sup>lt;sup>1</sup> In this class, cheating is defined as intentionally using or attempting to use the words, ideas, or answers of another student or using unauthorized materials in any academic exercise. Please protect your work from unauthorized use.

<sup>&</sup>lt;sup>2</sup> In this class, plagiarism is using the words or ideas of another without clearly acknowledging the source of that information. To avoid plagiarism, you must give credit or give a citation whenever you use another person's idea, opinion, or theory or use facts, statistics, graphs, drawings, and/or quotations.



stations mentioned above, and AMOS and the College's website.

**Two-Hour Delay:** If the decision has been made to open with a two-hour delay, the day does not begin with third-period classes; it begins with first-period classes on a shortened schedule. When following the delayed schedule, please note that there will be no "A" or "B" periods. A 2-hour delay does not affect courses, which begin at 4PM or later. Those courses would run on their normal schedule, if the college is open. Morning and afternoon science labs and studio art classes have their own schedule. Music lessons and practice are cancelled for the day when the delayed schedule is in effect. The class schedule in these circumstances is as follows:

No	rmal start time	2-Hour Delay Begins	2-Hour Delay Ends
1st Period	7:30 ( 7:50 or 8:30) a.m.	10:00 a.m.	10:40 a.m.
2nd Period	8:50 a.m.	11:00 a.m.	11:40 a.m.
3rd Period	10:20 (or 10:00) a.m.	12:00 p.m.	12:40 p.m.
4th Period	11:45 a.m.	1:00 p.m.	1:40 p.m.
5th Period	1:10 (or 12:30) p.m	2:00 p.m	2:40 p.m
6th Period	2:35 p.m.	3:00 p.m	3:40 p.m.

Ushindi Kujiamini Timu Oyee" \* Faith within Yourself Completes the Victory



# **Tentative Class Schedule**

(Subject to change)

\*\* Note: Come prepared for  $HRM\ Buzz\ with\ Dr\ D$ . in each class meeting as YOU will begin each day we spend together! \*\*

MEETING DATE	TOPIC	READINGS & ASSIGNMENTS
		Visit blackboard & post quote
January	Introductions	
19		Join http://hrmtoday.com
	Guest: Leni Johnson – intro	Chapter 1
21	to service-learning	Service-learning placement(s) due
	Challenges of HRM	to blackboard!
26	Strategy & HR Planning	Chapter 2
28	EEO	Chapter 3
*Jan 28 – LEADER SERIES*	Jose Rosado, Dir. Community & Student Services; ASD	UBC Room – HUB 7-8:30PM
February		
2	HRM	Chapter 3 & 4
	Job Analysis, Employee	
4	Involvement, & Flexible Work	Chapter 4
	Schedules	
9	Expanding the Talent Pool	Chapter 5
	** Guest Speaker: Sgt. David	
11	M. Bartera, BPD	Chapter 5 & 6
	Employee Selection	
10	Training & Development  Students Present!	C1
16	Students Present!	Chapter 6 & 7
**Feb 17 – CAREER DAY**	Holiday Inn Fogelsville 12-4:30	Don't miss this opportunity!!
18	Training & Development	Chapter 7
	Students Present!	
		Study! Study! Study!
**Feb 19 – EXAM REVIEW	Time & Location TBD ☺	And have some fun too
23	EXAM #1	Chapter(s) 1-7
	HRM Interviews	
25	Profile on Career Hound	Read Chapter 8
	Prepare Your Resume	_
March	Appraising & Improving	
2	Performance	Chapter 8: Jeopardy
*MAR 2- LEADER SERIES*	Dr. Bonnie Coyle, Dir. Comm. Health, St. Luke's Hospital	UBC Room – HUB 7-8:30PM



		1 7 4 2
	Guest Speaker: Ms. Amy Saul	** Electronic Service-Learning
4	Dir. of Career Development	Journals due for review
	Appraising & Improving	
	Performance	Chapter 8
8-12	SPRING RECESS	NO ĈLASS
**MAR 15-PROPOSALS DUE	For 5 <sup>th</sup> Annual Student	Present your work on April 13 <sup>th</sup>
	Scholarship & Creative Arts Day	when accepted
	30-second intro	-
16	Can you follow directions?	HRM Workshop
10	Who Moved My Cheese	Resume Peer Review
18	Malcolm Gladwell	Resume 1 cer Review
10	Spaghetti Sauce	Chapter 10
	Pay-for-Performance	Chapter 10
23	Ţ.	Chapter 10
	Pay-for-Performance	Chapter 10
25	Benefits	Chapter 11
		Apply for a job!
*MAR 25-LEADER SERIES*	Alan Jennings, Exec. Dir.	UBC Room – HUB 7-8:30PM
	Comm. Action Committee LV	
30	Promoting Safety & Health	Chapter 12
	Employee Rights & Discipline	Chapter 13
April		•
1	Dynamics of Labor Relations	Chapter 14
6	Student Work	Presentations
8	High-Performance Work	Chapter 16
	Systems	Apollo 13
13	Performance & Change	Chapter 16
** APRIL 13**	5 <sup>th</sup> Annual Student Scholarship	PPHAC
	& Creative Arts Day	9am-5pm
15	Performance & Motivation	Chapter 16
*APR 15-LEADER SERIES*	Russell "Rooster" Valentini,	UBC Room – HUB 7-8:30PM
	Edu. Liaison ASD	2202100111
20	EXAM #2	Chapter(s) 8
22	PRESENTATIONS	Final Projects Due
27	PRESENTATIONS	Final Projects Due
29		v
2)	PRESENTATIONS	Final Projects Due
May	PRESENTATIONS	Final Projects Due
	PRESENTATIONS	Final Projects Due
	PRESENTATIONS  FINAL EXAMS	Final Projects Due

<sup>\*</sup> Please note that the contents of this syllabus are subject to change.

<sup>\*\*</sup> Please see the Career Center Events calendar in the appendices section A.2.!!



## **Appendices**

#### A.1. Service-Learning Endeavor

# Thought provokers for reflective journal:

- ◆ Give a brief orientation of the organization you have decided to work with; as if I knew nothing about it. <*I love detail*!>
- Describe the culture, the people, and the environment of the organization. Think about the performance formula : P=f(M\*A\*E)
- ♦ How did you feel when you first entered the organization? How have your feelings changed with the second visit, third visit....tenth visit?
- Describe, in detail, the scope of your activities/responsibilities as a volunteer.
- Describe the interactions you have had and the reactions of employees to your presence. Pay attention to verbal and nonverbal cues of those around you!
- ♦ Describe how this experience has impacted your learning? Your life? Your perceptions? Your interests? Your awareness to HRM in action? Your appreciation for people?
- Illustrate how your perceptions of the organization have evolved.
- Using an HRM lens, explain how the concepts we have learned affect this organization.

\*\* Reference specific learnings from class, concepts discussed, and material covered in class in your writing. It will be fascinating to reflect back on what you have learned!!

#### Community Partners:

\* Historic Bethlehem Partnership--Historic Bethlehem Partnership's mission is to bring history to life by educating the public about Bethlehem's rich history, collecting and exhibiting artifacts and preserving historic sites. Contact Name: Megan van Ravenswaay (Public Programming Coord.); 459 Old York Road Bethlehem, PA 18018; Phone: 610.882.0450 x20; mvanravenswaay@historicbethlehem.org



- ❖ Bethlehem YMCA- the Bethlehem YMCA seeks to be the Greater Bethlehem Area's community leader in providing the services to enhance family life, healthy lifestyles and to help our youth develop leadership qualities through values based on Christian principles. Contact Name: Maria (Volunteer Coordinator); 430 East Broad Street Bethlehem, Pennsylvania 18018; Phone: (610) 867-7588
- ❖ Bethlehem Special Olympics- it has joined with the Bethlehem community to fulfill its mission of providing year round sports training and athletic competition programs for all children and adults with intellectual disabilities. The program currently offers 17 sports programs that serve over 150 athletes, ages 8 to 80.Contact Name: Ashley Amato; 222 Nolf Road Nazareth, PA 1806; (484)903-7185
- New Bethany Ministries-A Faith-Based Agency that provides care and services to poor, homeless, hungry and mentally ill people in the Lehigh Valley. Contact Name: Lili Cuba; 337 Wyandotte Street, Bethlehem, PA 18015; Phone: 610-691-5602 & Fax: 610-866-3427; E-mail: newbethany@newbethanyministries.org.

### A.2. Career Center Important Dates Spring 2010

- 1. How to Land a Job in a Tough Market-START EARLY! 01/26/10 11:30am PPHAC 116. Learn successful strategies for navigating through the toughest job market in over 25 years. YES, there are jobs out there and you don't have to go it alone! We offer concrete steps to take so you get off on the right foot. Plus this is the perfect time to activate your required Career Hound account so you can search for and apply to jobs and internships.
- 2. Resume Marathon 02/04/10 9:00am-3:00pm Career Center, 1305 Main Street. No need for an appointment today! Drop by any time between 9 & 3 for an on the spot resume critique and approval for Career Hound postings. While you're here, enjoy great snacks!
- 3. 2010 Lehigh Valley Collegiate Career Expo 2/17/10 12:00pm-4:30pm Holiday Inn Fogelsville. Bring your newly updated resume and your professional, can do attitude and join over 100 employers at the annual LVCCE. If you're searching for an internship or a professional position, this is the right place for you. There will be something for every major on campus, so mark your calendar and make plans to attend! Contact the Career Center for directions and more information. Visit www.lvcce.org to check out attending companies.
- 4. *Kaplan Practice Entrance Exams* 02/20/10 9:00am-11:00am Lehigh University. You must sign up for this in advance, but Kaplan Test Prep is offering FREE practice entrance exams to everyone interested. All students considering graduate or professional school must take entrance exams and this is a great way to know how much you'll need to hit the books before the big test. The best part: Kaplan will personally review your score and offer pointers for improvement! Sign up for the practice exams at www.kaptest.com.



- 5. Bound for Graduate School: Strategies to Gain Admission! 02/25/10 7:00pm Prosser Auditorium, HUB. National Career Expert & Author on Graduate School Admissions, Don Asher, will teach you strategies for gaining admission to competitive programs, questions you should ask yourself before applying, what to do during the summer before you apply, how the admissions decision is made, writing tricks that make a great essay, and do's and don'ts at admission interviews.
- **6.** Going Green Career and Internship Panel 03/02/10 11:30am HUB, Snyder Room. Learn firsthand from Moravian students who have recently completed internship experiences and from alums working in green professions! You'll learn about the Sustainability career field and how to make it happen for you! Make contacts in your field, hear about the internship process and MUCH MORE! Stop by for this informative and interactive question and answer session. Bring your lunch!
- 7. Federal Government Job Opportunities Information Session 03/16/10 11:30am PPHAC, 116. The federal government needs to hire more than 270,000 workers for mission-critical" jobs over the next three years, a surge prompted in part by the large number of baby-boomer federal workers reaching retirement age. Are you interested in an opportunity to make a difference while working in a stable environment? Come and learn about the application process and more. Here's a tip: Less than 16% of federal jobs are in DC!
- 8. *Mock Interview Day* 03/19/10 9:00am-3:00pm Career Center, 1305 Main St. Need to polish those interview skills? Participate in a mock interview with an industry professional and get valuable feedback as you prepare to start the internship/job search. Pre-registration is required, deadline for sign-ups is March 15th by calling The Career Center at 610-861-1509.
- 9. Education Opportunities Day -03/23/10 10:00am-3:00pm HUB, Prosser Auditorium & various rooms. This event is for seniors and juniors in the Education Certification Program and is designed to give students information on the interviewing and job search process. The day also includes a job fair for seniors that will allow students to talk with over a dozen local school districts.
- 10. Cultural Competencies Workforce Diversity Program Dinner & Dialogue 03/23/10 5:30 HUB. Participate in an interactive panel presentation with members of the local community that use effective international communication tools in their everyday work life. Hear insights about working in a global and diverse work environment so you are ready to rise to the challenge!
- 11. Resume Marathon 04/22/10 9:00am-3:00pm Career Center, 1305 Main Street. No need for an appointment today! Drop by any time between 9 & 3 for an on the spot resume critique and approval for Career Hound postings. While you're here, enjoy great snacks!
- 12. Better Late Than Never Workshop for Seniors 04/29/10 11:30am PPHAC 116

  Still worried about entering this uncertain job market? Come to this last chance workshop to learn what you can do as you leave Moravian and conduct your job search. What will get someone to read your resume? How to network and how can I use LinkedIN? Attend this session for all the last minute info you need!